Accessibility Statement for Wetherden Parish Council

Wetherden Parish Council is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone, and applying the relevant accessibility standards.

**Measures to support accessibility**  
Wetherden Parish Council takes the following measures to ensure accessibility of Wetherden Parish Council website:

* Regular reviews of the website are undertaken

**TECHNICAL INFORMATION ABOUT THIS WEBSITE ACCESSIBILITY**

Wetherden Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

The [Web Content Accessibility Guidelines (WCAG)](https://www.w3.org/WAI/standards-guidelines/wcag/) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Wetherden Parish Council is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

**Feedback**  
We welcome your feedback on the accessibility of Wetherden Parish Council’s website. Please let us know if you encounter accessibility barriers on the Wetherden Parish Council website:

* Phone:07545783987
* E-mail: clerk@wetherdenparishcouncil.gov.uk
* Postal address: 6 Walpole House Auction Street Bury St Edmunds IP33 3FF

We try to respond to feedback within 7 business days.

**Compatibility with browsers and assistive technology**  
The Wetherden Parish Council website is designed to be compatible with the following assistive technologies:

* Mobile Phones
* PC and Mac Computers
* All Tablet devices
* All known Browsers
* Screen Readers

**Technical specifications**  
Accessibility of the Wetherden Parish Council website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer: HTML CSS JavaScript. These technologies are relied upon for conformance with the accessibility standards used and we cannot guarantee that the site will work fully on older versions of assistive technology.

**NON ACCESSIBLE CONTENT** **Limitations and alternatives**

Despite our best efforts to ensure accessibility of the Wetherden Parish Council website, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

**Non-compliance with the accessibility regulations**

Known limitations for the Wetherden Parish Council website:

* Uploaded images may not have text alternatives because we cannot ensure the quality of contributions.
* Some older PDFs may not comply.
* Some externally supplied, interactive PDFs may not be fully complaint. We have no control of these documents.

**Disproportionate burden**

At this present time, we have not identified any specific issues that would be of disproportionate burden.

**Content not within the Scope of the accessibility regulations**

The following is exempt from the Accessibility regulations

* pre-recorded audio and video published before 23 September 2020
* live audio and video
* heritage collections like scanned manuscripts
* PDFs or other documents published before 23 September 2018 – unless needed to use a service.
* maps –information maybe available in address format
* third party content  under someone else’s control
* content on intranets or extranets published before 23 September 2019
* archived websites if  not needed for services and they are not updated

 Enforcement procedure– The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (websites and Mobile Applications) (No2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS)